

## **Your Norfolk Mobile Library Service**

The mobile library service provides residents living in more isolated rural communities that do not have a library building with the opportunity to borrow books and access other library and council services.

There are eight mobile libraries covering Norfolk; four based at County Hall in Norwich, one at Dersingham, one at Downham Market, one at North Walsham and one at Wells. They visit villages all over Norfolk on a 2 weekly or 4 weekly rota all year round.

The mobile library service is free to join and is open to people of all ages. Items can be chosen from the vehicle or reserved via the online catalogue for collection from a mobile library. They can be returned to any branch library or mobile library in Norfolk.

Mobile libraries offer an 8 week loan period and do not charge for overdue books, although a repeat loan charge may apply for hired items not returned on the due date. A replacement charge may apply if items are lost or stolen.

All vehicles are equipped with a lift for people with mobility problems and wheelchair users.

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Our mobile libraries offer:

- Fiction books for adults and children (book request: adults - 60p, children - free)
  - Non-fiction books for adults and children (subject requests are free)
  - Large print books (book request 60p)
  - DVDs for adults and children (a small charge applies)
  - Audio books on CD and cassette tape (tapes – free, a small charge applies for CDs for adults, children - free)
  - Jigsaw puzzles for adults (free)
  - Puzzles and games for children (free)
  - Story Sacks for pre-school children on request (free)
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The mobile library service is keen to recruit more 'Mobile Library Friends' - volunteers who help us to promote the service by doing any of the following:

- telling their friends/neighbours about the mobile library
- delivering fliers locally
- putting up posters
- Suggesting improvements/alternative stops.

If you are interested, please speak to the mobile library driver or contact us direct.

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To check the mobile library timetables for your area, please search 'mobile library timetables' from the Norfolk County Council website: [www.norfolk.gov.uk](http://www.norfolk.gov.uk) and choose your village from the list.

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More information is available on the website: [www.library.norfolk.gov.uk](http://www.library.norfolk.gov.uk) or contact the mobile library office on 01603 222303 or e-mail: [central.mobiles.lib@norfolk.gov.uk](mailto:central.mobiles.lib@norfolk.gov.uk) .